

The manual

- General instructions for use.
- Summary of contents.
- Mandatory safeguards for use of video clips face to face and in streamed online live training.
- Facilitator checklist for preparing and delivering training using Real Talk.
- Evaluation form for completion by trainees.
- Suggested reading and bibliography.



MODULE ONE

Broaching dying

Patient cases: Ian, Lynn, Sam, Eashan

MODULE TWO

How long have I got?

Patient cases: Lucy, Curtis

MODULE THREE

Asking questions about pain

Patient cases: Fran

MODULE FOUR

Using pain scales

Patient cases: Eashan, Bryn

Written materials for each case

- **SYNOPSIS** comprising:
 - KEYWORDS:** features of patient, their condition, the setting, communication topics and challenges.
 - CASE SUMMARY:** patient's condition and reason for attending, consultation length, patient's post-consultation rating of its communication quality.
 - DESCRIPTION:** what goes on within the clip[s] from the case.
 - OVERVIEW:** minute by minute overview of consultation topics and activities.
- Verbatim **TRANSCRIPT(S)** of clip[s].
- **EVIDENCE-BASED LEARNING POINTS** relevant to the case, references and further reading.

Video clips for each case

- Video clip[s] playable with and without subtitles.
- Control buttons for playing pausing and rewinding.